CLERKS REPORT

Docket No. & Name: DG 16-819 Northern Utilities, Inc. 2016-2017 Cost of Gas Date: 10/11/2016 Opened: 10:11 Closed: 11:27 Hearing: Yes PHC: Presiding Officer: Martin P. Honigberg Hearing Examiner: Chairman Robert R. Scott and Kathryn M. Bailey Commissioners Court Reporter: Susan J. Robidas Clerk: Sandy Deno Briefs Due: Transcript Due Date: Hearings Continued: Hearing Examiner Report Due: Notice: Northern Utilities, Inc. Affidavit of Under Advisement: Yes Publication Dated 10/05/2016- Filed 10/05/2016 Appearances: Commission Staff--John S. Clifford, Esq. Northern Utilities, Inc.-Patrick H. Taylor, Esq. Intervention Granted: N/A Request for late intervention: Other:

Record Request:

Exhibits #1, #2 and #3 were entered into evidence.

Record Request marked as Exhibit #4- Question-Actual uncollectible that you've had maybe for the past five years and what percentage of your revenue that is and what extent your billing department goes to, to reduce those.

Explanation in your response to the record request about how this process works. And you might include in there how the company has incentive to reduce its uncollectible within this process.

WITNESSES:

Christopher A. Kahl, Francis X. Wells, Joseph F. Conneely for Northern Utilities, Inc.

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Panel 1